## COUNTY OF SUFFOLK NEW YORK



## **GERALDINE HART**

POLICE COMMISSIONER

## **Civilian Complaint Procedure**

At the time you make the complaint, the supervisor who assists you will provide you with a copy of the Acknowledgement of Complaint form for your records. Please note the Record ID number, which is used to track your complaint. If you do not receive a copy of the report or the Record ID number, please contact our Internal Affairs Bureau (IAB) at (631) 852-6265.

If your complaint is taken at a precinct or by the Suffolk County Human Rights Commission, it will be forwarded to IAB for processing.

Within two weeks after you file your complaint, you will receive a letter acknowledging the receipt of your complaint. This letter will identify the investigating supervisor and provide you with his or her contact information. If you do not receive this letter, please call IAB for assistance at (631) 852-6265.

During the investigation, the investigator will interview you as the complainant, the involved Police Department member(s) and witnesses, and will closely review available evidentiary material.

Based on a careful review of the interviews and all available evidentiary material, the investigator will complete a comprehensive report. This report will then be reviewed by various levels of supervision within the Department, including Division Chiefs and in many cases, the Deputy Police Commissioner and the District Attorney's Office.

Upon completion of the investigation, you will be notified in writing of the results of the investigation. Should you have questions regarding the investigation or the conclusion that is drawn, please feel free contact either the investigating supervisor or IAB immediately.

The Suffolk County Police Department is committed to providing professional, efficient and effective services to each and every member of the communities we serve. Please rest assured the Suffolk County Police Department takes your concerns and complaints very seriously, and conduct a comprehensive and impartial investigation into each and every complaint we receive.

Complaints regarding members of the Suffolk County Police Department can also be reported to the Suffolk County Human Rights Commission by calling (631) 853-5480.

The Suffolk County Police Department does not inquire as to the immigration status of victims, witnesses or persons requesting or receiving police assistance.





Visit us online at: www.suffolkpd.org
Crime Stoppers Confidential Tip Hotline: 1-800-220-TIPS
Non-Emergencies Requiring Police Response - Dial: (631) 852-COPS
30 Yaphank Avenue, Yaphank, New York 11980 – (631) 852-6000

