



RECOMMENDED DELIVERY POLICIES

- Verify telephone numbers and consider declining orders from blocked phone numbers.
- Keep delivery vehicles in good working order.
- Limit the amount of cash delivery people carry.
- Make sure your delivery people are familiar with the area they serve.
- Delivery people should carry a cell phone for emergencies.
- Delivery people should call verified phone number when they reach their destination, especially if house is not well lit.
- Maintain contact with your delivery people and know where they are at all times.
- Consider sending your delivery people out in teams of two.
- Remain outside - never enter home.

SAFETY TIPS FOR DELIVERY PERSONNEL

- Trust your instincts and do not approach a house or enter an apartment building if you suspect an unsafe condition.
- Park your vehicle in a well-lit area near the delivery address.
- Do not park in driveways to lessen chance of being blocked in when leaving.
- Before re-entering vehicle, give a quick look under the car and check back seats.
- Be wary of dead-end streets.
- If you are verbally confronted, maintain a calm professional manner.
- If you are robbed, don't resist demands for money.
- After a robbery, stay calm and write down everything you can about the suspects. Call 911 immediately.



**ALWAYS FOLLOW
SAFETY PRECAUTIONS**

**DON'T LET THIS
DELIVERY BE YOUR LAST**